# GENERAL INSTRUCTIONS

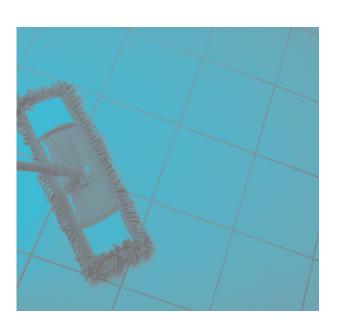
Porcelain Slabs Cleaning & Maintenance Guide





The term "cleanability" describes the ability to remove stains, dirt and dust deposited on a given surface to ensure necessary hygiene. Since this feature is directly linked to the compactness and imperviousness of the surface, as well as to its non-reactivity (to chemical agents), we can unreservedly confirm that our materials have excellent cleanability. In particular:

- Our materials can easily withstand the action of the most commonly used, normal and acid-based household or professional detergents (with the exception of products containing hydrofluoric acid), although we recommend rinsing with plenty of water after using them.
- Heavy-duty cleaning using machines can be performed without damaging the surface, thus maintaining hygiene even in extremely dirty environments.
- For daily cleaning, just wash with normal, preferably neutral detergents that do not leave smears and/or a film and wipe over with a microfiber cloth: do not apply wax or other similar substances.
- Still, surface colour and finish can also affect the practicality and visibility of dirt on unglazed material.
- Polished, textured or bush-hammered surfaces that are very light or very dark need more care than other colours and may require occasional degreasing to remove any film from the surface.



- Carry out correct initial cleaning (as described above).
- Make sure the water is always clean, particularly for lighter colours.

  For large surfaces or heavy-duty areas (very dirty), such as shopping centres, airports etc., it is preferable to use a single-brush floor cleaner or washer to vacuum liquid and detergent residue.

  Use wet vacuum cleaners to finish.



# PRE-POLISHED OR NATURAL SURFACES

This surface is almost completely non-porous, so we do not recommend waterproofing treatment, which is also unnecessary in this case. For everyday cleaning, simply use neutral or alkaline detergents for porcelain stoneware such as FilaCleaner or PS87 by Fila or the like, or simple household detergents like Mr. Clean, Lysoform, Ajax, etc.

# TEXTURED OR NON-SLIP SURFACES

Cleaning operations and products are the same as those mentioned above, with the addition of a few simple steps:

- Rub briskly, using large brushes and bristles, if necessary.
- Follow the movement of the texture where possible.
- Rinse with plenty of water.

### POLISHED SURFACES

For daily cleaning, always use neutral or alkaline detergents for porcelain stoneware such as FilaCleaner or PS87 by Fila or the like, or simple household detergents like **Mastro Lindo**, **Lysoform Casa, Aiax**, etc.; apply with a carefully wrung out microfiber cloth. Rinse with water and carefully dry to prevent the formation of streaks caused by detergent residue or particularly hard water.

For very light colours, plan occasional degreasing with alkaline detergents in order to remove any film that may form on the surface.

### COLLECTIONS OF 6 MM THICK SLABS

These slabs absorb almost no water at all so they do not require particularly heavy-duty cleaning. For both surfaces, we recommend postinstallation cleaning with acid-based detergent diluted in water, rubbing lightly and rinsing with plenty of water afterwards.

For daily cleaning, use neutral detergents diluted in clean water and carefully wring out microfiber cloths for application, avoid concentrated detergents.

### **WARNINGS**

Please refer to the documentation below for information about the most suitable detergents to use for normal cleaning and for particularly resistant stains. The stain resistance tests performed on the materials with natural, textured and polished surfaces are also available on request.

# TYPE OF DIRT

# RECOMMENDED DETERGENT for stains resistant to normal cleaning

acid-based detergents:

Keranet (Mapei),

scale Bonaclean (Bonasystems),

mortar Antipolvere (Madras)

Deterdek (Fila),

Service Acido/Service

metal stains Solvacid (Geal)

wall colourwash Decalc (Sutter)

Det. Acido (Technokolla) Kymax Primo (Zep Italia)

## graphite (pencil marks)

Acid-based detergent. Leave on mark for a few minutes then rub with mildly abrasive detergent in cream (e.g. Jif or Detergum) or powder (e.g. Vim Clorex) form. Do not rub polished surfaces too hard or they may lose their sheen

beer Alkaline-based detergents:

wine PS/87 (Fila)

ice-cream Bonadecon (Bonasystems)

ketchup Service Alcale (Geal)

coca cola bleach

Jif

coffee

animal & vegetable fats

Mr. Muscle with bleach (P&G)

Jif liquid gel (Lever)

rubber tyre

wax removers in general, alkaline-based degreasing

detergents (PS87, Bonadecon, Service

resin Alcale)

enamel

marks

engine oil

rubbing with abrasive detergent (Vim Clorex, Jif

Cream, Detergum)

Felt-tip pen Ink Nitro solvent SR 95 (Fila) White Jif Cream + Bleach mixed together and left to dry on the stain

